Child Safe Standards

1. **Leadership and culture**
   Children's safety and wellbeing is embedded in the organisation's leadership, governance and culture.
2. **Voice of children**
   Children are informed about their rights, participate in decisions affecting them and are taken seriously.
3. **Family and community**
   Families and communities are informed and involved in promoting child safety and wellbeing.
4. **Equity and diversity**
   Equity is upheld and diverse needs respected in policy and practice.
5. **People**
   People working with children are suitable and supported to reflect child safety and wellbeing values in practice.
6. **Complaints management**
   Processes to respond to complaints and concerns are child focused.
7. **Knowledge and skills**
   Staff and volunteers of the organization are equipped with the knowledge, skills, and awareness to keep children safe through ongoing education and training.
8. **Physical and online environments**
   Physical and online environments promote safety and wellbeing and minimise the opportunity for children to be harmed.
9. **Continuous improvement**
   Implementation of the Child Safe Standards is regularly reviewed and improved.
10. **Policy and procedures**
    Policies and procedures document how the entity is safe for children

NHULUNDU HEALTH SERVICE
QUEENSLAND Family & Child Commission
Child Safe Organisations
Queensland Government