

What is Elder Care Support

Elder Care Support program is to ensure older Aboriginal and Torres Strait Islander people and their families are supported to understand, navigate and access aged care services they are entitled to.

The Elder Care Support program provides services that can include:

- **Support for First Nations Elders**
Understanding aged care services, navigating the assessment process and helping with choosing a provider
- **Support for families, friends and carers**
Understanding how to access aged care services
- **Advocating for First Nations Elders**
Working with assessors and providers to meet their needs
- **Supporting Elders**
Supporting our Elders while they receive aged care services
- **Assisting with other types of health needs**
Including services such as disability support



For further information or assistance call us on **1800 4680 00**.

Your feedback matters to us to help make our services even better. Scan this QR code to complete our compliments/suggestions/complaints online form or yarn with our friendly staff on 1800 4680 00.



Gladstone Region

27-29 Goondoon St, Gladstone Q 4680

Rockhampton Region

192 Quay St, Rockhampton Q 4700

1800 4680 00

Email: eldercare@nhulundu.com.au

www.nhulundu.com.au



Gladstone Region Aboriginal and Islander Community
Controlled Health Service Ltd
ACN. 610 044 641

Elder Care Support



Elder Care Support
Community-led
Pathways to Care



NACCHO



Empowering Elders, Enriching Lives



NHULUNDU
HEALTH SERVICE

Gladstone Region Aboriginal and Islander Community Controlled Health Service Ltd



How we can assist our Elders'

The heart of our mission is to support our First Nations Elders, their families, and caregivers with access to aged care services. As our Elders age we want them to feel valued, cared for with dignity and with a sensitive approach to cultural ties and their holistic wellbeing.

Our program is designed to encourage our Elders to utilise and access aged care services, empowering them to choose the care that best meets their individual needs.

My Aged Care (MAC) is an Australian Government service dedicated to helping older people and their families access support services, enabling them to live independently and comfortably at home for as long as possible. We're here to walk with you through the process and connect you to eligible services that can make your daily life a little easier.

Eligible Elders can access many services to help them live independently and comfortably in their own home longer including:



Elder Care Support

We're here to walk with you

How to we support our Elders

The Elder Care support program is here to aid with coordination through:

- Interactions with My Aged Care
- Access aged care service
- Access other relevant supports in the community
- By coordinating with various organisations, we streamline access to services, providing comprehensive support throughout the entire aged care journey

Service Locations

Our Elder Support Team and Program Coordinator are based in Gladstone but can assist and support across the Fitzroy region including Biloela, Emerald, Woorabinda.

Eligibility & Referrals

To be eligible for Elder Care Support program, you must be;

- Aboriginal or Torres Strait Islander descent
- 50 + years of age

We welcome referrals from various sources including Individuals, families, health professionals, hospitals and other community organisations.

Fees

This is a federally funded program and as such there is no fees.