

Our Services

Live at home longer with assistance from Nhulundu Health Service's Aged Care Programs. We deliver customised options for the elderly and those living with a disability or their carers in the Gladstone and Rockhampton Regions.



Care Finder

CHSP

Commonwealth Home Support Program (CHSP)

HCP

Home Care Package (HCP)



Community Transport Program



Assistance with Care & Housing for the Aged



Elder Care Support



Hoarding & Squalor



Yard Maintenance



Our **Care Finder** program helps our elderly clients navigate their aged care journey in Gladstone, Rockhampton, Livingstone, Banana Shire, Central Highlands and Woorabina.

Your feedback matters to us to help make our services even better. Scan this QR code to complete our compliments/suggestions/complaints online form or yarn with our friendly staff on 1800 4680 00.



**AGED
CARE**



NHULUNDU
HEALTH SERVICE

Gladstone Region

27-29 Goondoon St, Gladstone Q 4680

Rockhampton Region

192 Quay St, Rockhampton Q 4700

1800 4680 00

Email: Carefinder@nhulundu.com.au

www.nhulundu.com.au



Gladstone Region Aboriginal and Islander Community Controlled Health Service Ltd
ACN. 610 044 641

Aged & Community Care

Care Finder



Helping Navigate
your Aged Care journey



NHULUNDU
HEALTH SERVICE

Gladstone Region Aboriginal and Islander Community Controlled Health Service Ltd

Find the care you need

Do you need help finding and accessing Aged Care services? If so, you are not alone. The Aged Care system can be confusing and overwhelming for many people. That's why we're here to help you every step of the way. Our Care Finders are friendly and knowledgeable professionals who work with local organisations in our community.

They can help you understand your options and connect you with services that suit your needs. Whether you need help at home, in a residential facility, or somewhere else, our Care Finders are always here to lend a hand. Care Finder is designed to improve your quality of life and well-being by ensuring that you have access to the care you need.

Who is the program for?

The Care Finder program is here for older Australians who are eligible for Aged Care services and have one or more reasons for requiring intensive support to:

- Interact with My Aged Care
- Access aged care services
- Access other relevant supports in community

This includes people who are, or are not yet, receiving Aged Care services or other relevant supports. Care Finders support people who don't have family, friends, a carer or a representative they are comfortable receiving help from and who is willing and able to help them access Aged Care services and supports.



Care Finder

Helping you understand your Aged Care options and connect you with suitable local service providers

What assistance can we provide to our clients?

Our Care Finders are local experts who provide specialist assistance to older Australians in understanding and accessing Aged Care.

They aim to empower clients to make informed choices about their care and support them throughout their journey. Some of the ways Care Finders can help include:

- Providing information about Aged Care supports and services in their area
- Helping clients register with My Aged Care and complete screening
- Assisting clients to choose a suitable service provider and accept a service offer

- Supporting clients to prepare for assessments
- Providing support while clients are waiting for an assessment or other services to commence

Care Finders can also help clients connect with other relevant supports in the community, such as:

- Health
- Legal services
- Housing
- Social

Care Finders do not provide advocacy or care coordination, but can refer clients to other services that can help them with these needs.



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