



Nhulundu Health Service Aged Care – Commonwealth Home Support Programme Rates

as at 01/05/2025

Travel

Travel is charged for all accompanied activities, social support and shopping services in the– Gladstone and Rockhampton regions.

Travel for Accompanied activities, shopping, transport and social support.

Location	Rate / Km
Gladstone and Rockhampton	\$1.00

Hourly Service Charges

These are the costs per hour of the service's you receive. There is a 30-minute minimum for a scheduled visit. Any travel undertaken during your service is charged separately.

Service Charges

Service Details	Weekdays 7am - 5pm
Personal Care. <i>Including showering, dressing and grooming</i>	\$ 10 per hour
Domestic Assistance <i>Including vacuuming, dusting, meal preparation and laundry services.</i>	\$ 10 per hour
Social Support, Individual Respite, Wellness check	\$ 10 per hour
Transport / Accompanied activities <i>Including shopping, bill paying, medical appointment, social outings and other</i>	\$ 10 per hour
Light Gardening <i>Determined by size and time required.</i>	\$ 10 per hour
Indirect Transport / Taxi vouchers	\$ 20 for \$200 vouchers per month
Social Support Group: Rate / day. <i>Includes transport, morning tea and lunch</i>	\$20 per day
Allied health services <i>Including physiotherapy, exercise physiology, occupational therapy</i>	\$20 per service



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Paying and managing your services.

Commonwealth Home Support Programme (CHSP) are part funded by the government and you will be asked to pay a contribution for each service that you use.

If you can't afford to contribute to your care, don't worry. Please talk to us about Hardship options.

Our helpful staff will get you started with monthly statements and different payment options, they can help with anything related to your Commonwealth Home Support Programme services.

You can talk with us at any time to discuss making changes to your services.

Cancellation fees

Nhulundu Health Service Aged Care requires 24 hours' notice to be given to cancel services or the full cost of the service will be billed.